

Key Highlights:

- The overall sentiment in July was positive.
- Secured a total of 19 clips, including 12 CAT A+, 7 CAT A
- Total MAV: 66,77,243
- Total Readership & Viewership: 16,39,16,534
- We issued multiple press releases in July.
- 1. Manish Pahwa's Appointment as Chief Compliance Officer:
 - The press release received coverage in prominent publications across both print and online media, including The Echo Of India, Poorva Express, Headline Now, Expose Today, ETBFSI.com, Businessworld, Adgully, MediaNews4U, and MediaBrief.

2. Industry Stories:

- Our spokesperson, Mr. Niraj Kumar, played a pivotal role in industry stories, providing expert opinions on the 2024 Budget, which were featured in Outlook Business.
- Coverage on TDS Reduction for Life Insurance Payouts story received extensive coverage across major print and online publications like Business Standard, highlighting its significance in the financial and insurance sectors.
- Other significant industry stories included coverage of the "Life Insurance Premiums Increased" story, featuring in top publications like Outlook Business and Business Standard.

3. Authored Articles:

"Protecting Your Money: How to Spot and Avoid Insurance Scams" by Mr.
 Niraj Kumar was featured in Himalaya Darpan, providing valuable insights to readers on financial safety.

4. Interview and Feature:

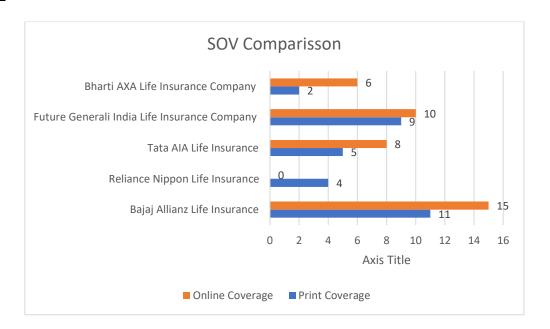
The story "SheRise: How Future Generali India Life Insurance empowers women for leadership" also involved an interaction with our spokesperson Reena Tyagi, who shared insights into the company's initiatives to empower women in the workplace, covered in HR Katha.

5. Missed Opportunity Section:

- We secured a TV opportunity with ET Now's 'The Money Show' where our spokespersons, Niraj Kumar and Alok Rungta, were invited for a live virtual discussion on the insurance sector's pre-budget demands and expectations."
- We secured an industry story opportunity from The Hindu, where journalist Ravi Kumar sought Mr. Niraj Kumar's insights on the insurance sector's expectations from the budget, with plans to feature his quote prominently in a video story.
- An industry story opportunity was secured from CNBC TV18, with journalist Anshul Majumdar requesting inputs on how capital gain changes could amend ULIP taxation, which was to be included in a web story.

- We secured a video interview opportunity for Mr. Niraj Kumar on Business Today TV's
 'Market Outlook Show,' hosted by Shailendra Bhatnagar and Sakshi Batra, where he
 discussed market trends and outlook in a 30-minute virtual interaction.
- 3rd Edition of the Future of Insurance Summit & Awards 2024: We coordinated with the events team for speakership on the upcoming '3rd Edition of the Future of Insurance Summit & Awards 2024,' and it was noted that participation details need to be communicated directly from the company's official email.

SOV:



? Competitor Analysis :

- Bajaj Allianz Life Insurance launched a new version of its protection-oriented ULIP, the Bajaj Allianz Life Invest Protect Goal, which offers high life cover, market-linked returns, and additional benefits like return of premium allocation and mortality charges from the seventh policy year. They also formed a strategic bancassurance partnership with Federal Bank.
- Bharti AXA Life Insurance hired 1,000 frontline salespeople, with 40% being women, as part of its initiative to promote financial inclusion and diversity within its workforce.
- Tata AIA Life Insurance is offering new product which gives instant loans of up to ₹71 lakh through its MyDigiAccount portal, allowing policyholders to borrow against the surrender value of select life insurance policies with minimal paperwork.
- Reliance Nippon Life Insurance announced a ₹346 crore bonus benefiting 5.1 lakh
 policyholders, along with the introduction of a new par product, RATTL Star, which is
 designed to offer life stage solutions and excellent returns.

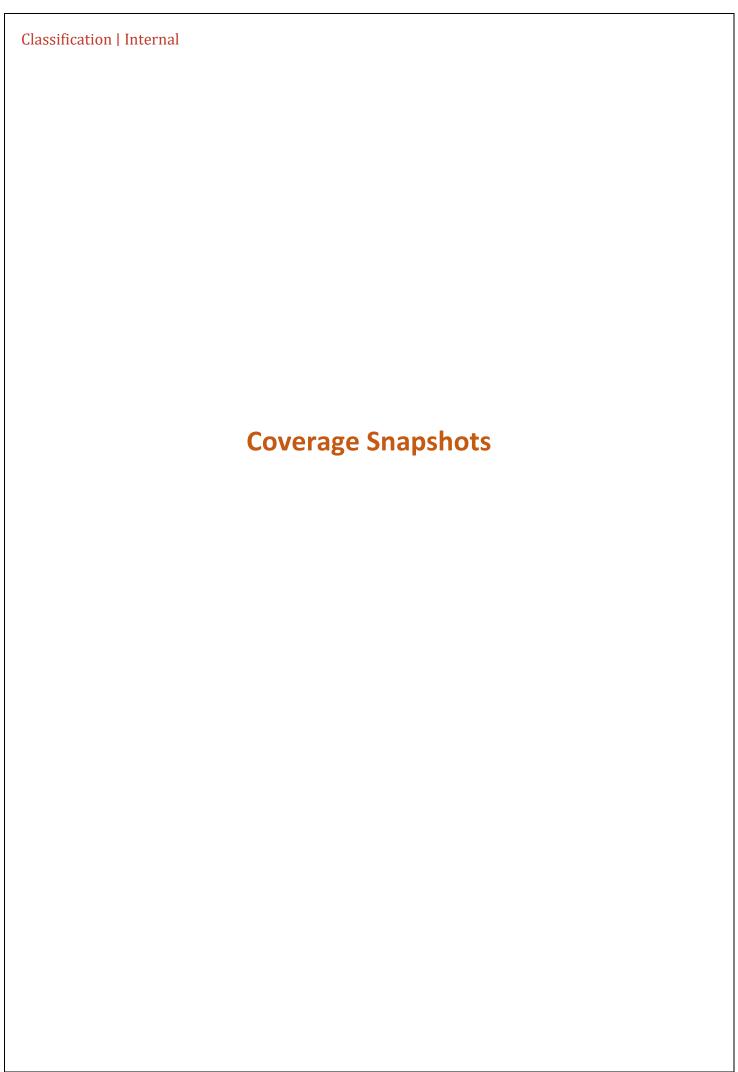
Sr. No	Headline	Spokespers on	Publications	Date	Print /Onli ne	Catego ry	MAV	Readershi p & Viewershi p
			Press F	Release				
1	Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	Manish Pahwa	The Echo Of India	12-07- 2024	Print	Cat A	10590 0	2,45,000
2	Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	Manish Pahwa	Poorva Express	12-07- 2024	Print	Cat A	35000 0	55,470
3	Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	Manish Pahwa	Headline Now	12-07- 2024	Print	Cat A	35000 0	45,375
4	Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	Manish Pahwa	Expose Today	12-07- 2024	Print	Cat A	35000 0	85,560
5	Future Generali	Manish Pahwa	ETBFSI.com	11-Jul- 24	Onlin e	Cat A+	35000 0	1,78,878

	India Life Insurance appoints Manish Pahwa as Chief Compliance Officer							
6	Future Generali India Life Insurance Appoints Manish Pahwa As Chief Compliance Officer	Manish Pahwa	Businesswor Id	11-Jul- 24	Onlin e	Cat A+	35000 0	2,84,020
7	Future Generali India Life Insurance names Manish Pahwa as CCO	Manish Pahwa	Adgully	11-Jul- 24	Onlin e	Cat A+	35000 0	2,41,334
8	Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	Manish Pahwa	MediaNews 4U	11-Jul- 24	Onlin e	Cat A+	35000 0	2,43,084
9	Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	Manish Pahwa	MediaBrief	11-Jul- 24	Onlin e	Cat A+	35000 0	1,00,458
			Industr	y Story				
10	FGILI to pay 12% higher bonus to	Alok Rungta	The Pioneer	01-07- 2024	Print	Cat A	35000 0	2,50,000

	policyholde rs							
11	MOVES	Manish Pahwa	Mint (6 Editions)	19-07- 2024	Print	Cat A+	49715 9	11,91,477
12	TDS REDUCTION FOR LIFE INSURANCE PAYOUTS TRIGGERS MIXED RESPONSE	Manish Pahwa	Business Standard (6 Editions)	27-07- 2024	Print	Cat A+	50422	754500
13	Budget 2024: Life Insurers Advocate For Tax Deductions On Annuities And A Reduction in GST	Niraj Kumar	Outlook Business	11-Jul- 24	Onlin e	Cat A+	35000 0	1,72,154
14	Life Insurance Premiums Increased! What Should Policyholde rs Do?	Aditya Mall	Outlook Business	12-Jul- 24	Onlin e	Cat A+	35000 0	1,72,154
15	Balancing work friendship and professiona I responsibili ties: India Inc shows the way	Reena Tyagi	Moneycontr ol	26-Jul- 24	Onlin e	Cat A+	35000 0	12,21,03,8 73
16	Reduction in TDS for life insurance payouts draws mixed reactions	Manish Pahwa	Business Standard	26-Jul- 24	Onlin e	Cat A+	35000 0	2,65,15,18 0
			Inter	view				

17	India Life Insurance empowers women for leadership	Reena Tyagi	HR Katha	18-Jul- 24	Onlin e	Cat A+	35000 0	1,25,569
18	'Campus to Corporate' program integrates freshers	Reena Tyagi	Banking Frontier	01-07- 2024	Print	Cat A	35000 0	1,00,000
Authored Article:								
19	Protecting Your Money: How to Spot and Avoid Insurance Scams	Niraj Kumar	Himalaya Darpan	25-07- 2024	Print	Cat A	35000 0	1,45,470

Total Clips: 19 Clips
Total MAV: 66,77,243
Total Readership & Viewership: 16,39,16,534



Date: July 11, 2024 **Publication: ET BFSI**

Headline: Future Generali India Life Insurance appoints Manish Pahwa as Chief Compliance Officer

Media: Online Page No: NA

Link: https://bfsi.economictimes.indiatimes.com/news/insurance/future-generali-india-lifeinsurance-appoints-manish-pahwa-as-chief-compliance-officer/111658571



Future Generali India Life Insurance appoints Manish Pahwa as Chief Compliance Officer

Manish Pahwa brings over 20 years of experience in managing corporate secretarial, legal, and compliance functions within the financial services industry. He has held key positions at One97 Communications, Navi General Insurance, and Future Generali India Insurance.















ETBFSI Staff · ETBFSI Updated On Jul 11, 2024 at 03:04 PM IST

Read by: 616 Industry Professionals

Future Generali India Life Insurance Company Limited announced the appointment of Manish Pahwa as its Chief Compliance Officer, effective 6th June, 2024. He will report directly to Alok Rungta, MD & CEO



of Future Generali India Life Insurance.

Date: July 19, 2024	Publication: Mint		
Headline: Mint Moves			
Media: Print	Page No: 6		
Supplement: Main Paper	Edition: 6 Editions		
Language: English	Journalist: NA		



Date: July 11, 2024 Publication: Business World

Headline: Future Generali India Life Insurance Appoints Manish Pahwa As Chief Compliance Officer

Media: Online Page No: NA

Link: https://businessworld.in/article/future-generali-india-life-insurance-appoints-manish-pahwa-aschief-compliance-officer-525851

BW BUSINESSWORLD

Future Generali India Life Insurance Appoints Manish Pahwa As Chief Compliance Officer

Lagrange Bureau Lagrange Bureau Lagrange Lagra

The company said in a statement that Manish Pahwa brings over 20 years of experience in managing corporate secretarial, legal and compliance functions within the financial services industry

Date: July 11, 2024 Publication: Adgully

Headline: Future Generali India Life Insurance names Manish Pahwa as CCO

Media: Online Page No: NA

<u>Link: https://www.adgully.com/future-generali-india-life-insurance-names-manish-pahwa-as-cco-147980.html</u>



Future Generali India Life Insurance names Manish Pahwa as CCO

MARKETING

2 MINUTES TO READ JUL 11, 2024

ADGULLY BUREAU

News in the domain of Advertising, Marketing, Media and Business of Entertainment



Future Generali India Life Insurance
Company Limited announced the
appointment of Manish Pahwa as its
Chief Compliance Officer, effective 6th
June, 2024. This strategic appointment
underscores Future Generali India Life
Insurance's commitment to robust
compliance practices and corporate
governance.

Date: July 12, 2024	Publication: The Echo Of India
Headline: Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	
Media: Print	Page No: 10
Supplement: Main Paper	Edition: Kolkata
Language: English	Journalist: Bureau

Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer

EOI CORRESPONDENT

KOLKATA, JULY 12/--/Future Generali India Life Insurance Company Limited announced the appointment of Manish Pahwa as its Chief Compliance Officer, effective 6th June, 2024. This strategic appointment underscores Future Generali India Life Insurance's commitment to robust compliance practices and corporate governance.



Manish Pahwa brings over 20 years of experience in managing corporate secretarial, legal, and compliance functions within the financial services industry. He has held key positions at One97 Communications, Navi General Insurance, and Future Generali India Insurance. He is an Associate Member of the Institute of

Company Secretaries of India and a Fellow Member of the Insurance Institute of India. His proven track record positions him to play a pivotal role in shaping Future Generali India Life Insurance's strategic direction when it comes to ensuring regulatory compliance, implementing best practices in corporate governance, and strengthening anti-fraud measures.

Manish will report directly to AlokRungta, MD & CEO of Future Generali India Life Insurance. Commenting on the appointment Mr.Alok said "We are delighted to welcome Manish to the Future Generali India Life Insurance leadership team. His extensive experience and proven leadership in the financial services sector will be invaluable as we continue to prioritize the highest standards of regulatory compliance and corporate governance."

Manish expressed his enthusiasm about his new role: "I am honored to be part of the Future Generali India Life Insurance family I look forward to working collaboratively with all stakeholders to maintain and enhance our strong culture of compliance, governance, and anti-fraud practices, ultimately benefiting our customers, distributors, and employees."

Date: July 12, 2024	Publication: Poorva Express
Headline: Future Generali India Life Insurance onbo	ards Manish Pahwa as Chief Compliance Officer
Media: Print	Page No: 3
Supplement: Main Paper	Edition: Kolkata
Language: Hindi	Journalist: Bureau

पयुचर जनरली इंडिया लाइफ इंश्योरेंस ने मनीष पाहवा को मुख्य अनुपालन अधिकारी नियुक्त किया

कोलकाता, जुलाई 2024: करने, कॉर्पोरेट प्रशासन में पयूचर जनरली इंडिया लाइफ सर्वोत्तम प्रथाओं को लागू करने इंश्योरेंस कंपनी लिमिटेड ने 6 और धोखाधड़ी विरोधी उपायों जून, 2024 से प्रभावी रूप से को मजबूत करने की बात आती मनीष पाहवा को अपना मुख्य है। मनीष पयूचर जनरली इंडिया अनुपालन अधिकारी नियुक्त लाइफ इंश्योरेंस के एमडी और रणनीतिक नियुक्ति पयूचर रिपोर्ट करेंगे। नियुक्ति पर टिप्पणी जनरली इंडिया लाइफ इंश्योरेंस करते हुए श्री आलोक ने कहा, की मजबूत अनुपालन प्रथाओं "हमें पयूचर जनरली इंडिया प्रतिबद्धता को रेखांकित करती मनीष का स्वागत करते हुए सचिवीय, कानूनी और अनुपालन और सिद्ध नेतृत्व अमूल्य होगा कार्यों के प्रबंधन में 20 से अधिक क्योंकि हम नियामक अनुपालन वर्षों का अनुभव रखते हैं। उन्होंने और कॉर्पोरेट प्रशासन के जनरल इंश्योरेंस और फ्यूचर देना जारी रखेंगे।" मनीष ने एसोसिएट सदस्य और इंश्योरेंस सम्मानित महसूस कर रहा हूं। इंस्टीट्यूट ऑफ इंडिया के फेलो मैं अनुपालन, शासन और सदस्य हैं। उनका सिद्ध ट्रैक धोखाधड़ी विरोधी प्रथाओं की रिकॉर्ड उन्हें पयूचर जनरली हमारी मजबूत संस्कृति को बनाए इंडिया लाइफ इंश्योरेंस की रखने और बढ़ाने के लिए सभी रणनीतिक दिशा को आकार देने हितधारकों के साथ मिलकर काम लिए तैयार करता है, जब अंततः हमारे ग्राहकों, वितरकों नियामक अनुपालन सुनिश्चित और कर्मचारियों को लाभ होगा।"

करने की घोषणा की। यह सीईओ आलोक रूंगटा को सीधे और कॉर्पोरेट प्रशासन के प्रति लाइफ इंश्योरेंस नेतृत्व टीम में है। मनीष पाहवा वित्तीय सेवा खुशी हो रही है। वित्तीय सेवा उद्योग के भीतर कॉर्पोरेट क्षेत्र में उनका व्यापक अनुभव वन९७ कम्युनिकेशंस, नवी उच्चतम मानकों को प्राथमिकता जनरली इंडिया इंश्योरेंस में अपनी नई भूमिका के बारे में प्रमुख पदों पर कार्य किया है। उत्साह व्यक्त कियाः "मैं प्यूचर वे इंस्टीट्यूट ऑफ कंपनी जनरली इंडिया लाइफ इंश्योरेंस सेक्रेटरीज ऑफ इंडिया के परिवार का हिस्सा बनकर में महत्वपूर्ण भूमिका निभाने के करने के लिए तत्पर हूं, जिससे

Date: July 12, 2024	Publication: Headline Now				
Headline: Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer					
Media: Print	Page No: 4				
Supplement: Main Paper	Edition: Kolkata				
Language: English	Journalist: Bureau				

Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer

Kolkata, July 2024: Future Generali India Life Insurance Company Limited announced the appointment of Manish Pahwa as its Chief Compliance Officer, effective 6th June, 2024. This strategic appointment underscores Future Generali India Life Insurance's commitment to robust compliance practices and corporate governance. Manish Pahwa brings over 20 years of experience in managing corporate secretarial, legal, and compliance functions within the financial services industry. He has held key positions at One97 Communications, Navi General Insurance, and Future Generali India rectly to Alok Rungta, Insurance. He is an Associate

Member of the Institute of Company Secretaries of Indiaand a Fellow

Member of the Insurance Institute of India. His proven track record positions him to play a



pivotal role in shaping Future Generali India Life Insurance's strategic direction when it comes to ensuring regulatory compliance, implementing best practices in corporate governance, and strengthening anti-fraud measures.

Manish will report di-MD & amp; CEO of Future Generali India Life Insurance. Commenting on the appointment Mr. Alok said

" We are delighted to welcome Manish to the Future Generali India Life Insurance leadership team. His extensive experience and proven leadership in the financial services sector will be invaluable as we continue to prioritize the highest standards of regulatory compliance corporate governance." Manish expressed his enthusiasm about his new role: "I am honored to be part of the Future Generali India Life Insurance family.I look forward to working collaboratively with all stakeholders to maintain and enhance our strong culture of compliance, governance, and anti-fraud practices, ultimately benefiting our customers, distributors, and employees."

Date: July 12, 2024	Publication: Expose Today				
Headline: Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliand Officer					
Media: Print	Page No: 2				
Supplement: Main Paper	Edition: Kolkata				
Language: English	Journalist: Bureau				

Future Generali India Life Insurance Welcomes Manish Pahwa as Chief Compliance Officer

Kolkata: Generali India Life Insurance Company Limited has appointed Manish Pahwa as its Compliance Chief Officer, effective from June 6, 2024. This strategic move highlights Future Generali India Life Insurance's dedication to enhancing compliance practices and corporate gover-nance.With over 20 years of experience in corporate secretarial. legal, and compliance roles in the financial services sector, Manish Pahwa has held significant positions at One97 Communications, Navi General Insurance, and Future Generali India Insurance. He is an



Member of Institute of Company Secretaries of India and a Fellow Member of the Insurance Institute of India. His expertise will play a crucial role guiding Future Generali India Life Insurance's compliance strategies, implementing robust corporate

and strengthening antifraud measures.Reporting directly to Alok Rungta, MD & CEO of Future Generali India governance practices, Life Insurance, Manish

Pahwa's appointment underscores the company's commitment to maintaining the highest standards of regulato-ry compliance. Mr. Alok expressed his sat-

appointment, stating, "We are pleased to wel-come Manish to the leadership team. His extensive industry experience and leadership will be instrumental in upholding our commitment to regulatory compliance and governance."Manish Pahwa also shared his enthusiasm, stating, "I am privileged to join the Future Generali India Life Insurance family. I look forward to collaborating with all stakeholders to uphold our culture of compliance, governance, and anti-fraud practices, ensuring benefits for our customers, distributors, and employees."

Date: July 11, 2024 Publication: Media News 4U

Headline: Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer

Media: Online Page No: NA

<u>Link: https://www.medianews4u.com/future-generali-india-life-insurance-onboards-manish-pahwa-as-chief-compliance-officer/</u>



Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer

by MN4U Bureau - July 11, 2024 in Industry Brief Reading Time: 1 min read

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Date: July 11, 2024	Publication: Media Brief
Headline: Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer	
Media: Online	Page No: NA
Link: https://mediabrief.com/manish-pahwa-is-compliance- chief-at-future-generali-india/	

Future Generali India Life Insurance onboards Manish Pahwa as Chief Compliance Officer

By The News Desk - July 11, 2024

















Date: July 11, 2024	Publication: Outlook Business India		
Headline: Budget 2024: Life Insurers Advocate For Tax Deductions On Annuities And A			
Reduction in GST			
Media: Online Page No: NA			

<u>Link: https://business.outlookindia.com/save/budget/budget-2024-life-insurers-advocate-for-tax-deductions-on-annuities-and-a-reduction-in-gst</u>

OUTLOOK BUSINESS

THINK BEYOND, STAY AHEAD

Budget

Budget 2O24: Life Insurers Advocate For Tax Deductions On Annuities And A Reduction in GST

Under 80C, a separate tax deduction under 80C for life insurance premiums is on the wishlist.



Says Niraj Kumar, Chief Investment Officer, Future Generali India Life Insurance Company (FGILI): "Removing the GST burden on life insurance would make these critical products more accessible and affordable, promoting wider participation and enhancing financial security across society. Revisiting the deductions allowed under Section 80C of the Income-tax Act, 1961, within the current tax regime can offer individuals more flexibility and better incentives to invest in their financial security."

Date: July 26, 2024 Publication: Moneycontrol

Headline: Balancing work friendship and professional responsibilities: India Inc shows the way

Media: Online Page No: NA

<u>Link: https://www.moneycontrol.com/news/business/balancing-work-friendship-and-professional-responsibilities-india-inc-shows-the-way-12778948.html</u>



Balancing work friendship and professional responsibilities: India Inc shows the way

In 2022, Gallup data indicated that having a best friend at work is strongly linked to "business outcomes, including profitability, safety, inventory control and retention".

- ABHISHEK SAHU | XULY 26, 2024 / 10:44 IST



At Future Generali India Life Insurance, a separate budget is earmarked for team lunches/dinners encouraging our employees to connect outside of work context and build a bond of friendship.

In the modern workplace, the lines between professional and personal lives are increasingly getting blurred, with close friendships among colleagues becoming a norm rather than an exception.

Date: July 12, 2024		Publication: Outlook Money		
Headline: Life Insurance Premium		s Increased: What Should Policyholders Do?		
Ī	Media: Online	Page No: NA		

<u>Link: https://business.outlookindia.com/personal-finance/insurance/life-insurance-premiums-increased-what-should-policyholders-do</u>

OUTLOOK BUSINESS

THINK BEYOND. STAY AHEAD.

Insurance

Life Insurance Premiums Increased! What Should Policyholders Do?

We need to assess the protection we want and take the insurance that is needed, irrespective of whether it has become somewhat costlier than before.



Says Aditya Mall, Appointed Actuary, Future Generali India Life Insurance Company: "Over time, awareness of term insurance has increased and so has the preference of duration of term cover. Policyholders are now preferring to have policy terms exceeding 30 years or to cover their whole life as well. This thus makes the term insurance premiums highly sensitive to fluctuations in long-term interest rates. When the interest rates decrease, the cost of term insurance generally rises. Additionally, the increase in premiums can be attributed to inflation adjustments, expanded coverage in tier II and III cities with higher risk profiles, and increased reinsurance premiums. The adjustments in term insurance pricing aim to address these factors, ensuring that the rates reflect the current economic and demographic landscape."

Date: July 26, 2024 Publication: Business Standard

Headline: Reduction in TDS for life insurance payouts draws mixed reactions

Media: Online Page No: NA

<u>Link: https://www.business-standard.com/finance/insurance/tds-rationalisation-on-life-insurance-payouts-draws-mixed-reactions-124072601121 1.html</u>

Business Standard

Reduction in TDS for life insurance payouts draws mixed reactions

TDS will be reduced from current rate of 5% to 2% from October 1

"For life insurance companies, this change contributes positively to the overall customer experience. By providing higher net payouts, insurers can foster greater trust and satisfaction among their clients, which is essential for building long-term relationships," said Manish Pahwa, chief compliance officer, Future Generali India Life Insurance.

"This enhanced customer experience can lead to increased retention rates and referrals, ultimately driving growth in the sector. Additionally, the more favourable payout structure is likely to stimulate demand for life insurance products, encouraging more individuals to buy life insurance policies," he added.

Date: July 1, 2024	Publication: The Pioneer	
Headline: FGILI to pay 12% higher bonus to policyholders		
Media: Print	Page No: 10	
Supplement: Main Paper	Edition: Hyderabad	
Language: English	Journalist: Bureau	

FGILI to pay 12% higher bonus to policyholders

recently declared its highest-ever bonus of Rs. 59.80 crore for the FY2023-24, benefiting more than 101,000 policyholders who have made investments in the company's participating products. The bonus for FY24 reflects a notable increase of 12% compared to the bonus awarded in FY23. The cash bonus has seen a significant 43% increase, reaching Rs. 14.60 crore, while the terminal bonus has also witnessed a substantial 49% increase, totalling Rs. 4.54 crore.

Date: July 27, 2024	Publication: Business Standard	
Headline: TDS REDUCTION FOR LIFE INSURANCE PAYOUTS TRIGGERS MIXED RESPONSE		
Media: Print	Page No: 1, 4	
Supplement: Main Paper	Edition: Editions	
Language: English	Journalist: Aathira Varier	

TDS reduction for life insurance payouts draws mixed reactions

Lowering of TDS

of life insurance

rates will increase

the attractiveness

policies, say experts

AATHIRA VARIER

Mumbai, 26 July

The reduction in tax deducted at source (TDS) for life insurance payouts has evoked mixed reactions within the industry with some firms expecting that it may lead to a spike in policy sales while others expressing doubt over any material change in business.

Starting
October 1, 2024,
the TDS on life
insurance payouts
will be reduced
from the current
rate of 5 per cent

to 2 per cent. Experts believe the reduction will increase the net payouts for policyholders, improving their cash flow, and could boost policy sales.

According to analysts at HDFC Securities, the lowering of TDS rates will increase the attractiveness of life insurance policies. "For life insurers, this change contributes positively to the overall customer experience. By providing higher net

payouts, insurers can foster greater trust and satisfaction among their clients, which is essential for building long-term relationships," said Manish Pahwa, Chief Compliance Officer, Future Generali India Life Insurance.

"This customer experience can lead to increased retention rates and referrals, ultimately driving growth in the sector.

Additionally, the more favourable payout structure is likely to stimulate demand for life insurance products, encouraging more indi-

viduals to buy life insurance policies," he said. Some players see the move as advantageous for policyholders but expect it to have little effect on their business operations. "We do not anticipate any material change in business due to the rationalisation of TDS, as it is primarily operational in nature," said Niraj Shah, executive director & CFO, HDFC Life.

Date: August 2024 Publication: HRKatha

Headline: SheRise: How Future Generali Empowers Women for Leadership

Media: Online Page No: NA

<u>Link: https://www.hrkatha.com/features/sherise-how-future-generali-empowers-women-for-leadership/</u>



Date: July 1, 2024	Publication: Banking Frontier	
Headline: 'Campus to Corporate' program integrates freshers		
Media: Print	Page No: 30	
Language: English	Edition: National	
Journalist: Reena Tyagi		



'Campus to Corporate' program integrates freshers

Reena Tyagi, CHRO of Future Generali India Life Insurance, describes numerous initiatives that attract and retain employees:

Ravi Lalwani: What improvements have you made in your financial and nonfinancial engagements with employees to improve retention?

Reena Tyagi: Our Total Rewards Strategy underpins our financial engagement that focuses on short-term and long-term incentives that aim to reward our high-performing teams as well as act as a retention lever for our high-performing and high-potential employees. For incumbents of identified critical roles, we conduct development centers basis which a 2-year individual development plan is created and implemented. The same then feeds into their career planning. Talking about policies, we continuously review them and launch new ones looking at best practices. A few of the policies include a hybrid working policy, support for children of our employees with special needs, a continued education assistance program for employees, and sports scholarships for children of our employees.

What new courses and training programs are you offering your employees that you expect will improve employee retention?

We have multiple training programs to create awareness amongst our employees about our Lifetime Partner Behaviors and align them to the same. We leverage the Kinesthetic style of learning in our sales training interventions for better learning and enhancing the professional skills of our employees. For people who are new to the insurance or financial services industry, we frequently organize financial training sessions. Additionally, we have individual development plans for key roles identified, which supplemented by inputs from our leadership team act as a key input in curating our learning program to make them relevant and specific to our employees. These are only a few among many learning interventions that we drive at Puture Generali India Life Insurance

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Reena Tyagi believes that data is a key enabler for any decision-making in human resources which requires quality of data with respect to completeness, accuracy and integrity

which help set our employees up for success and act as a key lever for retention.

Freshers are often the most difficult to retain. What new initiatives have you taken to improve fresher retention?

We hire freshers mainly through our campus recruitment program from various management colleges across the country and we have a carefully crafted 'Campus to Corporate' program to help them understand the organization, its culture, products, and businesses. As part of the same, they also meet our leadership team and learn from their insights. This provides them with a base before they transition to their respective roles where they continue to learn on the job. There are periodic leadership connect sessions planned for them throughout the year as well. The fact that all management

A variety of DEI programs

El is at the core of Fut Dindia Life Insurance people strategy and multiple initiatives are ongoing and planned in the future We have been running a Leader's Talk series to create DEI awar covering themes like LGBTQ, unconscious bias, and equality. We also have a PRIDE celebration planned for June. 'She Rise' is a flagship platform by the women, for the women, and of the women. Currently, around 80 female managers are part of it, and it is driving several initiatives around 4 pillars: [I] Community & Sisterhood, (II) Weliness & Wellbeing, (ii) Business Impact, and (IV) Professional Development.

Our 'BE BOLD' Initiative runs weekly women's newsletters and publishes monthly stories celebrating our fearless women employees. In the pipeline, we have plans to start himing people with disabilities for specific roles in the coming few months, which is in addition to our currently angoing initiatives.

Future Generali has started a new channel called 'Women in Insurance' (WIN), which is a business unit staffed and driven exclusively by our female employees. With a target segment consisting primarily of Gen Z and millionnials, this channel will focus on creating awareness about insurance and generating business using online platforms, including social media. For this, bright female candidates from different campuses across the country have been hired. There has been a tremendous response from the students in all the campuses that have been visited this year

trainces who joined us last year are still with us is a testament to the success of our freshers retention.

Date: July 25, 2024	Publication: Himalaya Darpan	
Headline: Protecting Your Money: How to Spot and Avoid Insurance Scams		
Media: Print	Page No: 6	
Supplement: Main Paper	Edition: Sikkim	
Language: Nepali	Journalist: Neeraj Kumar	

तपाईंको पैसाको सुरक्षाः बीमा घोटालाहरूको कसरी पत्तो लगाउने र कसरी त्यसबाट जोगिने

८२० मिलियन भन्दा बढी सक्रिय इण्टरनेट प्रयोगकर्ताहरू र अनलाइन खपतनर्फ बढदो परिवर्तनको साथ, भारतको बढदो इण्टरनेट उपलब्धले डिविटल बीमा अपनाउने शक्ति प्रदान गरिको छ। वेब्साइट, मोबाइल पे, बैटबट्स र सोशल मीडिया पेक्बस्ता डिविटल प्रौद्योगिकित्तरू र समाधानहरूको लाभ उठाउदे, बीमाकर्ता र इन्ययोरेक स्टार्ट-अप तीव्र गतिले बीमा पोलिसीहरूलाई अनलाइन सेवा र विक्री गरिरहेका छन्। असले गर्वा बीमा क्षेत्रमा सुधार हुनेछ र उनीहरूको व्यापार मोडलमा वृद्धि हुनेछ। वसं पहलले देशमा बीमा विस्तारलाई उन्कृष्ट बनाउनमा सहयोग मिल्नेछ असले गर्दा पोलिसी प्राप्त गर्नु कही क्षणको विषय बनेछ। वर्षा प्रभाव महस्योग मिल्नेछ असले गर्दा पोलिसी प्राप्त गर्नु कही क्षणको विषय बनेछ। वर्षा प्रभाव महस्योग प्रमान कर्म सहयोग प्रमान कर्म व्यानलहरूकर्फ बस सुकावका आपभे चुनीतीहरू छन् असंगा घोटाला गर्नेहरूद्वारा जालसाजी गरिइने जोखिम पनि सामेल छ, चुन पछिद्वो एक दशकमा तीव्ररूपमा बढेको छ। डिजिटल माध्यमहरूद्वारा गरिइने बीमा पोटालाहरूबाट सुखाको निम्म पोलिसीधारकरूले विविध सक्तेनहरूमाथि नवर राष्ट्रपूष्ठ तथा साइवर अपराधीहरूबाट आपनो डिविटल महिवानको सुस्का गर्नुपर्छ।

बीमा घोटाला

साइबर अपराधीहरू नयाँ-नयाँ प्रकारका घोटालाहरू र प्रविधि प्रयोग गर्दै आफ्नो काम गरिरहेका छन्। यसमा सबैभन्दा प्रचेलित फिशिंग घोटाला हो बसमा उपभोक्ताहरूलाई ई-मेल, फोन कलहारा लक्षित गरिइन्छ जात उनीहरूलाई खुटो ज्याङ खाता संख्यामा प्रीमियमको भूक्तानी गर्ने लोभ देखाइन्छ। यो इ-मेल, फोन कलहरू सामान्यतया यसलाई एक प्रामाणिक उपस्थिति प्रदान गर्नेको लागि संरचित हुन्छन, जसले गर्दी अनलाइन माध्यमबाट हतारामा भूक्तानी पूरा गर्नसक्ते अप्रत्याविश्व उपभोक्ताहरूलाई स्साउँन सिकन्छ। धोखाघडी गर्नेहरूले अत्यावश्यकताको भावना सिर्जना गर्ने प्रयास गर्छन् र बीमा धारकहरूलाई भूक्तानीको बारेमा विश्वस्त पार्न कलहरू पनि फलो अप गर्नसक्छन्।

परिणामस्वरूप, वो महत्त्वपूर्ण छ कि उपभोक्ताहरूले सबै सामग्रीहरू जस्तै कम्पनीको नाम, डोमेन बुआरएल र नीति विवरणहरू, हिन्ने गल्तीहरू वा गल्त जानकारीहरू इ-मेल अनाधिकृत स्रोतहरूबाट आएको हो भनी स्पष्ट संकेतहरूको रूपमा सेवा गर्दैछ। परिणामस्वरूप यो आवश्यक हुन्छ कि उपभोक्ता कम्पनीको नाम, डोमेन बुआरएल र पोलिसी विवरण जस्ता सबै सामग्रीलाई सत्याधित गर्दुहोस किनभने गल्तीहरू वा गल्त जानकारी यस कुराको स्पष्ट संकेत हो कि ई-मेल अनधिकृत स्रोतबाट आएको छ।

अझ के हो भने, त्यस्ता घोटाला गर्नेहरूले पोलिसीधारकलाई व्यक्तिगत व्याङ खातामा आईएमपीएस वा एनईएफटीजस्ता विशिष्ट भुकानी विधिमार्फत भुकानी गर्ने बाध्य पार्छन्।यो एउटा यस्तो पक्ष हो जसले

खतराको संकेत दिनेछ र पोलिसीधारकहरूले कम्पनीमा सम्बन्धित अधिकारीहरूलाई यसको आवश्यक सूचना दिनुपर्नेछ।

अन्य प्रकारका जो। कार्यप्रणालीहरूमा आशिक पोलिसी विवरणसहित टेक्स्ट या कारसाएप सदेश पठाउनु-सामेल हो जसपिछ भुकानी लिंक पठाइन्ड जसले गर्दा असावधान उपभोकाहरूलाई गम्भीर वितीय क्षति

डिजिटल सुरक्ष



पोलिसीधारकहरू र प्रथमपट्ट पोलिसी क्रय वा नवीकरणहरूमा आइचर्यजनक सम्झौताहरूको प्रतिज्ञा गर्ने अनावश्यक फोन कल वा इंमेलदेखि पनि सावधान हुनुग्छ। यो कुरा बुझ्नु आवश्यक हुन्छ कि यस्ता कलहरू व्यक्तिगत र नेपोलिसी सम्बन्धी विवरणहरू इण्टरनेटमा लीक भएको कारणले हुनसक्छन्।

फलस्वरूप, यस्ता ह्याकिंग्हरूदेखि बच्न उपभोक्ताहरूले निवारक कदमहरू चाल्नु अत्यावश्यक छ, जसमा बीमा कम्पनीद्वारा उपलब्ध

गराइएका डिजिटल खाताहरूलाई अरू कुनै व्यक्तिलाई पुरिनेप्तर्भ प्रवेक वर्षणा व्यक्तिगत रूपले उपयोग गर्नुगर्छ। त्यसेगरी, बीमा प्रक्रियाको प्रत्येक वर्षणा पोलिसीधारकहरूले आफ्नो फारम सर्थे आफ्नै भर्नुगर्छ। र सावधानीपूर्वक प्रविष्ट गरिएको खाता र भुकानी विवरणहरू तिनीहरूको मात्र हो भनी सत्यापित गर्नुगर्छ।आटोपी, एकाउण्ट पासवर्ड,पिन, क्रेडिट, डेबिट काई नम्बर र या प्रिन साझा गर्ने जस्ता प्रचलनदेखि कंटोरतापूर्वक जोगिनुगर्छ। कुनैपनि सन्देह वा आशंका भएमा त्यसको स्वना बीमाकर्ता र सम्बन्धित प्रतिस्ताई वितुपनैछ।

यो अनुगसा गरिन्छ कि उपभोक्ताहरूले आपनो बीमा कम्पनीले सुझ्छ विए अनुसार आपनो केबाईसी निवमितरूपमा अपडेट गर्नुपर्छ। यसका साथ, मनोनीत विवरणहरू योषणा गर्ने र उनीहरूलाई नीरिगन लामहरूको बारेमा अपडेट गर्ने पूरक प्रवासहरू पनि उत्तिक महत्त्वपूर्ण हुन्छ।

विश्वसनीय बीमाकर्ताको छनीट गर्नु

बीमा नीति अनलाइन क्रय गर्दा, उपभोक्ताहरूले बीमा प्रक्रियक प्रत्येक बरणमा माथि उद्घिखित जीचहरू विधिवत रूपमा गर्नुपर्छ। बीमा घोटालाको शिकार हुन्हुँदैन भरेर अन्यन्त सतर्क रहनुपर्छ। यस उद्देशका लागि, यो बाद राख्नु महत्त्वपूर्ण छ कि वैध बीमा कम्पर्महरूले व्याह खाता विवरणहरू, प्यान वा आधार मन्यत्वस्ता सवेदनशील जानकारिक असुरक्षित सन्धार च्यानलहरूमार्फत खोज्दैन ता कर निर्माहरूले डिविटल जस्ता सुरक्षित प्लेटफर्महरू प्रयोग गर्छन्, शाखा कार्यालयहरू प्रमण गर्छन् र ग्राहक पोर्टलहरू प्रयोग गर्छन्। सत्तर्थ, अप्रमाणिक बोतहरूमा विद्वास मार्ने, शंकास्पद केल वां सन्देशहरू रिपोर्ट गर्ने र सुरक्षित कर सहज डिविटल विकसित गर्नु आफैलाई सुरक्षित राख्यलाई सुरक्षित तर सहज डिविटल वीमा अनुभवको आनन्द विल आवश्यक छ।

संक्षेपमा, निम्नलिखितदेखि सावधान रहन्होस् र तपाईले निम्न कुराहरू देखनुभएको अवस्थामा संलग्न नहुनुहोस् अन्तरक्रिया नगर्नुहोस्। कसैले तपाईलाई सोझै खातामा भुकान गर्ने भनिरहेको छ भने।

कसल तपाइलाई भक्तानी गर्न लिक्क पठाउँदै छ भने। कम्पनीको वेबसाइटमा गएर भुक्तानी गर्न सधै सुरक्षित हुन्छ।

यदि कुनै व्यक्तिले तपाईंलाई तपाईंको पूर्व पोलसीहरूमा लाभ दिने वाचा गर्छ तथा लाभ प्राप्तिका लागि तपाईंसित केही मुकानी गर्नु भन्छ भने। यदि तपाइसँग यस्तो हुन्छ भने, तपाईंको बीमा कम्पनीलाई स्चित गर्ने स्निनिश्चत हुनुहोस् ताकि उनीहरूले अन्य ग्राहकहरूलाई बसदेखि प्रभावित हुनुबाट रोक्नको लागि सक्रिय पहल गर्ने सन्छन्।

यस लेखका लेखक प्युचर जेनेरल इण्डिया लाइक इन्थारेन्स कम्पनी लिमिटेडका मुख्य परिचालन अधिकारी निलेश परमार इन्।

हुन्